

**INSTRUCTION FOR CUSTOMERS PURCHASING  
TAPS AND/OR WATER METERS AND  
CURRENT WATER AND SEWER TAP FEES**



**The City of High Point will only install taps for single family-residences. Commercial and industrial customers are required to hire a licensed utility contractor.**

1. Please allow a minimum of 4 weeks from date of purchase for the City of High Point to perform the water and/or sewer tap. Water meters and cleanouts are normally placed near the center of the roadway frontage. If you require a location other than the above stated, please state your situation while purchasing the taps and drive a wooden stake at the desired locations of the tap, and mark it "water and sewer."
2. Water meters are installed by street addresses - not lot numbers. Building permits or permanent street numbers must be posted and visible before water meter can be installed.
3. If your contractor sets the meter box, be sure to check it prior to calling to have the meter set. Meters are not installed unless the box is level with the ground, parallel or perpendicular with the curb or edge of pavement, and the water service is 12" from the top of the meter box to the meter spuds. **THERE IS A \$25.00 SERVICE CHARGE FOR EACH TRIP MADE WHEN THE METER CANNOT BE SET.**
4. For services that are installed in driveways, the box must be set and concrete poured before the water meter can be installed.
5. The customer must be connected to water meter yoke (either to stand pipe or house) before the meter can be installed. Once completed, call 883-3111 to request the meter to be set.
6. Hydrant, master or irrigation meters are special cases and additional requirements and/or information are usually necessary. Call the Customer Service Department at 883-3111 for assistance in these cases.
7. If taps are to be made at an address other than the actual service address shown, please indicate- for example, service address is "100 Anywhere Street," but taps are to be made on the side or back street -- "ex. 105 Somewhere St." Show name of street where taps are to be made - in the example, show "105 Somewhere St." We need this information so our request for underground location markings will be correct and there will be no unnecessary delay in making the taps. A map or drawing would be most helpful.
8. BACKFLOW DEVICES: Type must be approved, and the installation must be inspected, before meter can be installed or service turned on. If there is any question, contact the Backflow Inspector at 336-883-3466.

**To inquire about costs, requirements, procedures, etc. call: 336.883.3166**  
**To inquire about single-family residential tap installation schedule call: 336.883.3466**  
**When meter is ready to be set please call 336-883-3111 TDD phone number: 336.883.8517**  
**This printed material will be provided in alternative format upon request.**

## WATER METER/TAP FEES SCHEDULE

The City of High Point installs taps for single family residence ONLY.  
Commercial/Industrial customers are required to hire a North Carolina licensed utility contractor.

<u>WATER METERS</u>	<u>PRICE</u>
5/8" Water Meter	\$205.00
1" Water Meter	\$260.00
1.5" Water Meter	\$455.00
2" Water Meter	\$590.00
3" Water Meter with by-pass	\$3,100.00
4" Water Meter with by-pass	\$3,900.00
 <u>WATER TAPS</u>	
5/8" Water Tap	\$1,610.00
1" Water Tap	\$1,610.00
 <u>IRRIGATION</u>	
5/8" Water Meter only	\$205.00
5/8" Water Meter & Tap	\$565.00
*If in concrete/driveway - Tap	\$1,610.00
 <u>STANDPIPE</u>	
	\$350.00
 <u>SEWER TAP/CLEAN OUT</u>	
4" Sewer Tap	\$2,080.00
4" Sewer Clean Out	\$155.00
6" Sewer Clean Out	\$195.00
 <u>TRENCH</u>	
Additional Trench	\$875.00
 <u>HYDRANT METERS</u>	
Application Fee	\$50.00 non-refundable
5/8" Deposit	\$500.00 refundable - water charges
3" Deposit	\$1,220.00 refundable - water charges
 <u>FRONTAGE FEES</u>	
Sewer - per LF	\$20.00
Water - per LF	\$15.00
 <u>ACERAGE FEES</u>	
Sewer - per LF	\$350.00
Water - per LF	\$350.00

### Notes:

- \* We do NOT set meters larger than 2" .
- \* We do NOT do any Construction Taps
- \* We will do a 1" Tap for Single Residential only
- \* Duplex is considered commercial (multi-family)