



FOR IMMEDIATE RELEASE

Contact: (336) 883-3111

REMINDER TO CHP CUSTOMERS ENROLLED IN COVID PAYMENT PLANS

High Point, N.C. (Sept. 16, 2020) - The City of High Point has created payment plans for all customers who have fallen behind in paying any City of High Point water and electric bills with a due date between March 1, 2020, through July 31, 2020.

The first of six installments is due by September 21, 2020. These installments are due on the 21st from September through February. To avoid disconnection of services and being charged a field trip fee of \$25, customers must be current with their CPP along with their current bill.

Customers needing financial assistance can reach out to the following organizations:

- Guilford County Department of Social Service - (336) 641-3000
- Helping Hands Ministry - (336) 886-7696
- Open Door Ministry - (336) 885-0191
- West End Ministries - (336) 884-1105
- Salvation Army of High Point - (336) 881-5400

If customers need to discuss their account balance, customer service is available via phone at (336) 883-3111 Monday through Friday from 7:30 a.m. to 5:30 p.m. and in-person Monday through Friday 7:30 a.m. to 5 p.m. (excluding holidays).

The City of High Point aims to serve as the catalyst for bringing together the community's human, economic and civic resources for the purpose of creating the single most livable, safe and prosperous community in America.

For more information on the City, visit www.highpointnc.gov.

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