



W. ELLIS FRAZIER JR.
TELECOMMUNICATIONS MANAGER



Date: January 8, 2020
To: Steve Lingerfelt, ITS Director
From: Ellis Frazier, Interim Telecommunications Manager
Subject: 9-1-1 Service Disruption

High Point 9-1-1 has notified North State Communications of a 9-1-1 Line disruption of service. Persons calling 9-1-1 may experience excessive ringing with no answer. North State Communications currently has technicians working on the issue and will notify High Point 9-1-1 as soon as service is restored.

If you have any emergency until further announcement call 336-883-3224 for Police or Fire Services.

If you need Medical Assistance, for the city of High Point contact the county Emergency Medical Services agency in which your emergency resides from the numbers below:

Guilford County EMS: 336-373-222
Davidson County EMS: 336-249-0131
Forsyth County EMS: 336-727-2222
Randolph County EMS: 336-318-6925

CC: Jeron Hollis
Ryan Ferguson